

# INFORMATION HANDBOOK

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## IMPORTANT TELEPHONE NUMBERS

EVENT OPERATIONS CENTRE (EOC): (For all event operational issues – infrastructure faults, cleaning,	<b>8698 8299</b> power, etc.)
SECURITY OPERATIONS CENTRE (SOC):	8690 8220
CUSTOMER SERVICE (TEXT ONLY):	0438 399 399
AGPC ACCREDITATION OFFICE:	8698 8202
WHEELAWAY:	1800 133 320
POLICE/AMBULANCE/FIRE: (for all emergency situations)	000

## **EOC OPERATING HOURS**

WEDNESDAY 12 MARCH:	08:00 - 18:00
THURSDAY 13 MARCH:	09:30 - 20:00
FRIDAY 14 MARCH:	07:30 - 21:30
SATURDAY 15 MARCH:	07:30 – 21:30
SUNDAY 16 MARCH:	07:30 – 21:30

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We acknowledge the Bunurong People, the Traditional Custodians of the land and waterways that we work and race on. We pay our respects to Elders, past and present.

As visitors on Bunurong Country, we listen with intent and practice gratitude for their knowledge of sustainability and culture as part of our journey. We celebrate their stories in our stories.

#### WELCOME TO COUNTRY AT THE GRAND PRIX™

There will be two Welcome to Country ceremonies at the Formula 1 Australian Grand Prix 2025. The first Welcome to Country, Smoking Ceremony and traditional dance will take place in the Innovation Hub as gates open on Thursday 13<sup>th</sup> March.

This will be followed by the second Welcome to Country ceremony which will take place on the Main Straight at 10:45am for international guests and dignitaries.

Performed by the Bunurong Land Council, the Traditional Custodians of Albert Park, the Welcome to Country ceremony upholds traditional cultural protocols. Select students, guests and staff will be invited to partake in a Smoking Ceremony, a traditional practice that provides safe passage and protection whilst on Bunurong Country.

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## PURPOSE OF THE INFORMATION HANDBOOK

This information handbook provides you with an overview of all the different parts that make up the Formula 1® Louis Vuitton Australian Grand Prix 2025

This handbook should be referred to when you receive a question from a customer and you're not quite sure of the answer. But please note – this handbook was printed in February 2025 which means some of the information may be out of date. If you think a section may be out of date you should refer the customer to the following sources of information:

- The Customer Information Booths located at:
  - Gate 1 inside the gate
  - Gate 2 inside the gate
  - Gate 3 inside the gate
  - Gate 5 inside the gate
  - Gate 9 inside the gate
  - Gate 10 inside the gate
  - Pit Stop Park
  - Outside the Event Management Office (EMO) in Lakeside
- The official website for the event: www.grandprix.com.au
- Facebook: F1 Australian Grand Prix
- Instagram: ausgp
- App Store/Play Store: Formula 1

If customers would like to ask a question or provide feedback they can text 0438 399 399. Texting this number will provide the customer with a same day response.

If a customer would like to provide more detailed feedback and do not require a same day response, they can email feedback@grandprix.com.au.

#### **INFORMATION HANDBOOK**

## EVENT SUMMARY

The Formula 1® Louis Vuitton Australian Grand Prix will take place from 13 – 16 March 2025, at the Albert Park Circuit in Melbourne.

# AUSTRALIAN GRAND PRIX

The Australian Grand Prix Corporation (the Corporation) is a statutory authority established pursuant to the Australian Grands Prix Act 1994 (VIC).

The function of the Corporation is to undertake and facilitate the organisation, conduct, management and promotion of the Australian Grand Prix event.

## **EXPECTATIONS OF EVENT STAFF**

It is estimated that over 450,000 patrons will visit the Albert Park Grand Prix circuit over the four days of the event.

Each day of the event will be different and bring new challenges, however the expectation of event staff is to deliver:

- Provide an exceptional event experience.
- To exceed patron expectations in product mix and event content.
- To surprise and delight patrons by continually reviewing, refreshing and improving product and event content.
- To provide patrons with exception basic needs, safety, social interaction, communication and entertainment.

## **CUSTOMER EXPERIENCE**

All staff working at the event are responsible for customer experience. Event Staff and are an extension of the Australian Grand Prix Corporation and it is expected that you will;

Provide a friendly welcome to all customers as they arrive at the event;

#### INFORMATION HANDBOOK

- Assist any customer, contractor or guest you interact with by providing accurate information, directions and advise to help them find where they need to go;
- Ensure that prohibited items (listed at www.grandprix.com.au and at entry gates) are prevented from entering the circuit;
- Treat any customer, contractor or guest with courtesy and respect; and
- Be alert for any suspicious or anti-social behaviour and report it immediately.

If you are in a situation that you are unsure of or feel you do not have the correct details, please do not ignore the person or provide incorrect information. You should speak to your teammates who may able to assist or seek the assistance of your Supervisor.

The event will also have Customer Service Booths located near the entrance gates around the circuit. Familiarise yourself with the location of the closest Customer Service Booth and direct customers to the booths if required.

## WHAT TO DO IN AN EMERGENCY

Should you become aware of an emergency you should take the following action:

- Remain calm and in control
- Quickly assess the situation, **do not put yourself at risk**
- Keep other persons away from the incident
- If safe to do so, identify how many people are involved and any injuries
- Identify the exact location of the incident
- Report the incident to your supervisor. If your supervisor is not available, contact the Security Operations Centre (SOC) on 8698 8220.

If the emergency or incident takes place after hours (9:00pm - 8:30am) call **000**.

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## **GENERAL EVENT OPERATIONS**

## **OPERATING HOURS**

- Public Gates
- Re-Entry
- Accredited Personnel Gates
- Vehicle Gates
- GP Command
- Event Operations Centres (EOC)
- Emergency Control Centre (ECC)
- Security Operations Centre (SOC)

## **PUBLIC GATE TIMES**

The public can access the circuit during the below times via the following pedestrian gates:

		PUBLIC GATE OPEN AND CLOSING TIME				
		ALL GATES	GATES 2, 3, 5, 9 &10	GATES 1 & 8		
		OPEN	CLOSE	CLOSE		
THURSDAY	13	10:00am	7:30pm	7:30pm		
FRIDAY	14	8:30am	7:30pm	9:00pm		
SATURDAY	15	8:30am	7:30pm	9:00pm		
SUNDAY	16	8:30am	7:00pm*	9:00pm**		

\*Subject to change depending on race duration

\*\*Gates 1 and 8 close later due to Lakeside Entertainment.



Digital ticket is required to be scanned on exit of the venue in order for reentry. Last re-entry for public is 30 minutes prior to gate closing times.

## ACCREDITED PERSONNEL GATE TIMES

Gate 8 is open 24 hours from 5:00am on Tuesday 11 March until 23:59 on Monday 17 March 2025.

		GATE 1		GATES 2, 3, 5 & 9		GATE 8	
		OPEN	CLOSE	OPEN	CLOSE	OPEN	CLOSE
THURSDAY	13	6:00am	7:30pm	9:30am	7:30pm	OPEN 24	HOURS
FRIDAY	14	6:00am	9:00pm	8:30am	7:30pm	(TUE	SDAY
SATURDAY	15	6:00am	9:00pm	8:30am	7:30pm	11 MARCH MONDAY 17 MARCH) 05:00am - 23:59pm)	
SUNDAY	16	6:00am	8:30pm	8:30am	7:00pm		

		GATE 10			
		OPEN	CLOSE		
THURSDAY	13	6:00am	7:30pm		
FRIDAY	14	6:00am	7:30pm		
SATURDAY	15	6:00am	7:30pm		
SUNDAY	16	6:00am	6:00pm		

## VEHICLE GATE TIMES

Vehicles with the appropriate accreditation can enter the venue via the following vehicle gates:

	Gate 1		Gate 3	•	Gate 5	•	Gate 9		Gate 10
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**Important:** Gate 1 is closed for egress between 3:00pm and 10:00pm on Thursday 13 – Sunday 16 March. Vehicles cannot exit and enter the venue from Gate 1 during these times.

		gat Veh			VEHICLE NING
		OPEN	CLOSE	OPEN	CLOSE
MONDAY	10				
TUESDAY	11			5:00am	
WEDNESDAY	12	OPEN 24	HOURS	5:00am	
THURSDAY	13	(NOTE GAT	TE CLOSED	4:30am	
FRIDAY	14	FOR EGRESS BETWEEN 3:00PM – 10:00PM ON 13,14, 15, 16 MARCH)		4:30am	
SATURDAY	15			4:30am	
SUNDAY	16			4:30am	
MONDAY	17		-	5:00am	
		GATE 3 N AFTER	VEHICLE NOON	GATE 5	VEHICLE
		OPEN	CLOSE	OPEN	CLOSE
MONDAY	10				
TUESDAY	11		10:00pm	5:00am	11:00pm
WEDNESDAY	12		10:00pm	5:00am	11:00pm
THURSDAY	13		00:00	5:00am	11:00pm
FRIDAY	14		00:00	5:00am	11:00pm
SATURDAY	15		00:00	5:00am	11:00pm

		GATE 3 VEHICLE AFTERNOON		GATE 5	VEHICLE	
SUNDAY	16		00:00	5:00am	11:00pm	
MONDAY	17					
		_	TE 9 ICLE	-	E 10 ICLE	
		OPEN	CLOSE	OPEN	CLOSE	
MONDAY	10					
TUESDAY	11	08:00	20:00			
WEDNESDAY	12	04:30	20:00			
THURSDAY	13	08:00	21:30	OPEN 24 HOURS (00:01 TUESDAY – 23.59 MONDAY)		
FRIDAY	14	08:00	21:30			
SATURDAY	15	08:00	21:30			
SUNDAY	16	08:00	21:30			
MONDAY	17					
		_	ioa Icle			
		OPEN	CLOSE			
MONDAY	10					
TUESDAY	11	00:01am				
WEDNESDAY	12		6:00pm			
THURSDAY	13	7:30pm	07:00			
FRIDAY	14	7:30pm	07:00			
SATURDAY	15	8:00pm	07:00			
SUNDAY	16	7:30pm	07:00			
MONDAY	17					

## **GP COMMAND**

GP Command is the central facility which houses the Event Operations Centre (EOC), Emergency Control Centre (ECC), the Security Operations Centre (SOC) and the customer unit. These entities are the central source for all information across the venue, ensure the venue is operating smoothly and address customer needs.

Operating Hours for the GP COMMAND will be:

GP COMMAND		OPEN	CLOSE	
TUESDAY	11	CLOSED		
WEDNESDAY	12	7:30am	6:00pm	
THURSDAY	13	9:00am	8:00pm	
FRIDAY	14	7:30am	9:30pm	
SATURDAY	15	7:30am	9:30pm	
SUNDAY	16	7:30am	9:00pm	

## EVENT OPERATIONS CENTRE (EOC)

The EOC should be used as a first point of contact for any event related issues, queries or emergencies. All staff and contractors can contact the EOC via:

RADIO	Radio channel OPS 1 or INF 1
TELEPHONE	03 8698 8299

The EOC can assist with any operational matters relating to the event including:

- Medical Assistance
   Parking
- Security
- Cleaning
- Marquees
- FurnitureSignage
- Parking
  Pit Lane Walks
  Transport
  Air Conditioning
  - Grandstands
  - Telecoms

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- Staffing
- Buildings
- Power
- Televisions

## EMERGENCY CONTROL CENTRE (ECC)

Issues requiring an integrated response, involving coordination of emergency services agencies will be organised by the ECC.

The ECC can be contacted via:

RADIO	Radio channel OPS 1 ECC will monitor the OPS 1 channel and take any radio calls if required.
TELEPHONE	03 8698 8299 (EOC) The EOC will direct any calls that require the assistance of the ECC.

# SECURITY OPERATIONS CENTRE (SOC)

The SOC is operational for security personnel to communicate with their command posts regarding security matters (AGPC staff requiring security assistance must contact the EOC). The SOC will be operational 24 hours a day, with the EOC phone being diverted to the SOC when the GP Command is closed.

The SOC can be contacted via:

RADIO	Radio Channel OPS 1 EOC will take any calls relating to security and will be in direct contact with SOC if escalation is required.
TELEPHONE	03 8698 8220 (SOC) 03 8698 8299 (EOC) The EOC will direct any calls that require the assistance of the SOC. Out of hours, the EOC will transfer directly to the SOC.

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#### ACCESSIBLE SERVICES OFFICE

The Accessible Services Office, based at Gate 1, will operate on all event days from gates open to gates close.

Wheelchairs can be hired from the Accessible Services Office. They are free of charge, patrons will simply need to provide a form of photo identification.

#### ACCESSIBLE SHUTTLE

A free accessible shuttle service operates within the circuit to designated stops for patrons with limited mobility. To use the service patrons must make a booking for pick-up and drop-off by calling 1800 133 320 or visiting the Accessibility Services Office.

If a patron with limited mobility wants to access the infield area, they need to use the accessible shuttle as the overpasses are not accessible.

#### ACCESSIBLE GRANDSTANDS

Schumacher and Moss grandstands are accessible, with accessible seating located at the front platform. Each patron can have one carer or companion sit with them in the seating provided.

#### ACCESSIBLE PLATFORMS

There are four accessible platforms that are open to all spectators with accessible requirements. Each patron can have one carer or companion sit with them in the seating provided. The three general admission accessible platforms operate on a first come first served basis.

These platforms can be located at:

Turn 2.6

Turn 4.3



<sup>•</sup> Turn 12 West

The fourth platform is the What Ability Accessible Platform located at turn 12, it is the only platform that is reservable. Patrons must purchase a ticket to use this seating. The platform is numbered and patrons are required to sit in the location of the number shown on their ticket.

#### ACCESSIBLE PARKING

If parking is required at the circuit, a Village Green Accessible Parking car pass may be arranged through the Accreditation Office at Gate 1. The accessible car park is located off Lakeside Drive near Gate 10.

#### ACCESSIBLE VIEWING AREA AT MELBOURNE WALK

There is an area reserved for patrons with accessibility requirements and/or can also show a sunflower lanyard at the end of the Melbourne Walk. The area will be reserved with barriers and signage. Patrons can enter the area from Melbourne Walk.

## ALCOHOL

Alcohol is not permitted to be to be brought into the venue at any time. This includes glass bottles. Customers will be requested to surrender any glass bottles at gates.

## AUTOMATIC TELLER MACHINES (ATM)

There will be no ATMs available for cash withdrawal at the 2025 event. Patrons must either bring cash in advance or plan to use a card/mobile device for payments whilst at Albert Park.

## **BABY CHANGING**

There are two parent rooms available for families with small children. They are fitted with a baby change table, comfortable feeding chair and mini kitchenette. They are located in Pit Stop Park and in Melbourne Junction and are also shown on the Circuit Map.

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## CHANGING PLACES FACILITY

For patrons with severe and profound disabilities, a toilet with a fullsized change table and hoist is available. The toilet is located near the accessible platform at Turn 12 and can be found on the circuit map.

## **CLEANING & WASTE**

If you need to report an issue relating to cleaning or waste, call the EOC on (03) 8698 8299.

## DRINKING WATER

Free drinking water will be available via hydration stations located around the event. This includes the following locations:

- Pit Stop Park (Golf Course)
- Clark Grandstand
- Lakeside
- Amphitheatre
- Motorsport Straight

- Schumacher Grandstand
- Melbourne Junction
- T6 Grandstand
- Innovation Hub

Please refer to the Visitor Map for your nearest location.

## EMAC

When you call the EOC to report an issue or fault, you will be asked for the EMAC number to help identify the location of the issue or fault.

The EMAC number is a 5 digit code, written on a purple sticker and is what uniquely identifies each marquee, building, corporate facility, etc.

The EMAC sticker is usually located at the entrance to the building or facility that you are in. If you are reporting a fault with an item within a building or facility, the EMAC represented the building you are in and not the item itself.







St John Ambulance Australia will be managing the six first aid posts within the circuit and will be responsible for spectator first aid. Event staff and spectators requiring medical assistance may visit any one of the first aid posts.

The locations are:

FIRST AID POST LOCATIONS			
CIRCUIT MAP GRID REFERENCES			
B10			
K12			
L16			
M9			
P12			
Q15			

If a person requires medical attention and is unable to make it to a first aid post, the EOC (03 8698 8299) should be contacted who will coordinate with the ECC to have a medical representative attend to the scene.

## LOST & FOUND PROPERTY

The Customer Service Booths (CSBs) will act as a point of reference for all Lost and Found items. Any items found should be taken to any of the Customer Service Booths where they will be added to the Lost and Found register.

Customers who have a lost item to report can do so any of the Customer Service Booths or Event Management Office. Any unclaimed items will be held at the AGPC Head Office located at 616 St Kilda Road, Melbourne for a period of 3 months.

#### **CUSTOMER SERVICE BOOTHS**

There are eight customer service booths located around the venue:

- Gate 1 inside the gate
- Gate 3 inside the gate
- Gate 9 inside the gate
- Pit Stop Park

- Gate 2 inside the gate
- Gate 5 inside the gate
- Gate 10 inside the gate
- Lakeside

Direct customers to the CSBs for any questions about the event or venue and to report a lost or found item.

#### WHAT ABILITY FOUNDATION

Charity pins are available for sale at all Customer Service Booths.

## LOST CHILD/VULNERABLE PERSON

Emergency contact wristbands are available at the event from the Customer Service Booths. It is the parent or care givers choice whether their child wears a wristband.





#### MISSING CHILD/PERSON

In the event a patron reports a child/person missing, notify the **EOC** immediately by calling **8698 8299**. Please ensure you have the following information;

- Name and age
- Last known location
- Amount of time person has been missing
- Description of person; clothes, hair colour, ethnicity etc.
- Note if the person missing could be with other family members/friends

#### FOUND CHILD/PERSON

If a lost child/vulnerable person is bought to you, notify the **EOC** immediately by calling **8698 8299**. Please ensure you have the following information;

- Name and age
- Time and Location the person was found
- Who they came to the event with (Name and phone number if known\*)
- Name of person reporting the lost child Incident report must be completed

The Event Operations Centre (EOC) staff member will ask you for the above information before providing further instructions.

\*NB: Check to see if the child is wearing a 'Lost Child' wristband which will have their parent / guardians contact number.

Always stay with the child/person until help arrives and keep them calm or preoccupied to avoid distress!

## MEDICAL ASSISTANCE TEAM (MAT)

The MAT will be based in the Visitor Centre Car Park and is utilised by St John Ambulance and Ambulance Victoria as a treatment centre and ambulance meeting point for patrons with a serious condition.

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## **OVERPASSES**

There are eight (8) overpasses located on site which allow patrons to cross over track from infield to outfield:

OVERPASS	LOCATION	GRID REF
1	Gate 1	K14
2	Gate 2	E13
3	Lakeside Stadium	B7
3.5	Golf Course	J9
4	Golf Course/Pontoon (one- way outfield to infield)	L10
5	Golf Course/Pontoon (one -way outfield to infield	L10
6	Gate 9	S10
7	Gate 10	U12
8	Schumacher Grandstand	S13

There is an external overpass that allows for access over Queens Road to and from Roy Street located external to Gate 8.

Wheelchair access infield is via the accessible shuttle bus – the overpasses are not accessible.

## **PROHIBITED ITEMS**

Prohibited items are listed at each gate and can be found on the website by scrolling to the bottom of the home page and clicking on terms and conditions.



The following items are the most common prohibited items that you might see at the gates:

- Alcohol of any sort
- Open beverage containers
- Glass bottles
- Loud hailers, Whistles, address systems, broadcast equipment
- Weapons
- Flags or Banners with a handle longer than 1m.
- Anything offensive or politically motivated.
- Animals (except assistance animals)
- Laser pointers, fireworks or flares
- Bicycles, scooters, skateboards
- Drones
- Solid Structures
- Eskies

These items are ok to bring in, just apply a common sense approach:

- It is ok to bring in food for personal consumption
- It is ok to bring a personal drink bottle. They can be refilled at the hydration stations.
- Soft drink or bottles water can be brought into the venue but the seal must not be broken. It is ok to bring cans into the venue (provided they are non-alcoholic).
- It is ok to bring in an umbrella but patrons must be careful in the way they use them.

#### HOW TO HANDLE PROHIBITED ITEMS

Tell the patron that they may not bring them into the event. Failure to comply may result in entry being denied.

Direct patrons to bins in which they may be placed, THERE ARE NO EXTERNAL CLOAKING FACILITIES.

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Tell patrons that if they leave items somewhere then they are left at their own risk.

AGPC and MSS Security do not take any responsibility in respect to those items.

If the item is an illegal item i.e. weapon, flare, drugs, explosives notify your supervisor or the SOC immediately and request Police attend.

## **PUBLIC STORAGE**

There is no public storage available at the circuit. Public storage lockers are available at Southern Cross Station.

## **PUBLIC CATERING**

A variety of catering options are available around the circuit. Refer to the Circuit Map for locations, marked with a catering and bars icons.

Operating hours for public catering will be:

		PUBLIC CATERING	
		OPEN	CLOSE
THURSDAY	13	10:00am	7:00pm
FRIDAY	14	8:30am	7:00pm*
SATURDAY	15	8:30am	7:00pm*
SUNDAY	16	8:30am	6:30pm*

Please note that not all outlets open and close at these times (e.g. coffee and places with a breakfast item open first) and closing can be staggered based on trading and patrons in the area.

\* Oval 17 to close at 8:00pm Friday to Sunday

## **PUBLIC BARS**

A variety of licensed bars are available around the circuit. Refer to the Circuit Map for locations, marked with a catering and bars icons.

Operating hours for public bars will be:

		PUBLIC BARS	
		OPEN	CLOSE
THURSDAY	13	10:00am	7:00pm
FRIDAY	14	10:00am	7:00pm
SATURDAY	15	10:00am	7:00pm
SUNDAY	16	10:00am	6:30pm

## **SMOKING & VAPING**

Smoking and vaping are strictly prohibited in all of the following areas:

- Hospitality facilities (including viewing platforms and enclosed areas)
- Grandstands
- Media centre and cafeteria
- Accessible viewing platforms
- Any staff work area including team garages, marshal tents and contractor compounds.
- Any enclosed area on the circuit.
- Outdoor drinking and dining areas, with a roof and greater than 75% wall area.
- Within 10m of food and beverage selling and eating points.

## TOILETS

Both permanent and temporary toilets are located all around the venue. There are also a number of accessible toilets available and a changing places facility. Check the locations on the Circuit Map.

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There are three tunnels in operation at the event.

Vehicles using the tunnel system must travel in the direction indicated, unless authorised by AGPC, for the entire event period.

#### Middle Park Tunnel (Gate 1 Vehicle Entry, Grid Ref: J15)

- Height clearance 2.2m
- One-way operation into the circuit for the event period
- Operational 24 hours over the event period EXCEPT from 5:00pm 9:00pm on all four event days for patron egress.

#### North Tunnel – Infield (Grid Ref: K13)

- Height clearance 2.6m
- One-way operation for vehicles heading infield
- Operational 24 hours for the event period

#### South Tunnel – Outfield (Grid Ref: Q13)

- Height clearance 2.6m
- One-way operation for vehicles heading outfield
- Operational 24 hours for the event period

## TICKETING

A patron ticket provides access to the Albert Park Grand Prix Circuit during the Event Period (Thursday 13 March – Sunday 16 March 2025), during gate opening times only.

#### TICKET SCANNING PROCESS

Event and Security staff will be positioned at all entry gates and will be validating tickets with portable handheld scanners. Patrons presenting to the gate will have to scan their ticket (electronic, paper or hard card) to validate their access.

Digital tickets saved in the Ticketmaster App have a rotating barcode that changes every 15 seconds. Digital tickets saved into a phone wallet are 'Tap and Go' tickets and may not display a barcode at all. In all cases screenshots of tickets cannot be scanned.

#### TICKET BOX OFFICES

Ticket Box Offices can assist patrons with ticketing issues and other ticketing information.

Ticket Box Offices can be located at:

Gate 1	•	Gate 2	•	Gate 3
• Gate 5 •		Gate 8	•	Gate 10
		TICKET BO	ox oi	FFICE
		OPEN		CLOSE
THURSDAY	13	9:00AM		5:00PM
FRIDAY	14	7:30AM		6:00PM
SATURDAY	15	7:30AM		5:00PM
SUNDAY	16	7:30AM		3:30PM

#### TICKET TYPES

PARK PASS -general Admission	Park Pass (General Admission) tickets can be purchased online. They are day specific as listed on the ticket or can be purchased as a 4-day pass. Includes access to all General Admission areas. Grandstands are unreserved on Thursday and can be accessed by anyone with a Thursday event ticket.	1274 Je 60 A Carl Control (1) and (2)
GRANDSTAND	Grandstand ticket holders have access to a reserved Grandstand seat in an allocated grandstand as specified on the ticket. Also includes access to all General Admission areas. Grandstands are unreserved on Thursday and can be accessed by anyone with a Thursday event ticket.	1932 US US The US State of the US State of th
ACCESSIBLE GRANDSTAND	Accessible Grandstand ticket holders have access to a reserved wheelchair bay and/or accessible seat. Accessible Grandstand seating is located at Schumacher and Moss Grandstands and the What Ability Accessibility Platform. All patrons, including companion/ carers, must have a valid ticket.	ACCESS WHE GENERAL ACCESS WHE GENERAL ACCESS WHE GENERAL ACCESS CONTROL OF SUCCESS ACCESS CONTROL OF SUCCESS ACCESS CONTROL OF SUCCESS ACCESS OF ACCESS ACCESS OF ACCESS ACCESS OF ACCESS ACCESS OF ACCESS ACCESS OF ACCESS

## GRANDSTANDS

Each grandstand will be managed by Event Staff to ensure access to ticket holders only.

GRANDSTAND	ROOF	WHEELCHAIR ACCESS
THE AMERICAN EXPRESS	No	No
BRABHAM	No	No
BUTTON	No	No
CLARK	No	No
FANGIO	Partial	No
HILL	No	No
JONES	No	No
MOSS	No	Yes
LAUDA	No	No
PROST	Partial	No
RICCIARDO	Partial	No
SCHUMACHER	Partial	Yes
SENNA	Partial	No
STEWART	No	No
T6	No	No
VETTEL	No	No
WAITE	No	No
WEBBER	No	No
WHAT ABILITY ACCESSIBLE PLATFORM	Yes	Yes

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#### LOCAL RESIDENTS

Residents and business owners within postcodes 3182, 3205, 3206, and 3004 can present a valid ID (or a utility bill accompanied by an ID showing your name) showing their address to be granted Park Pass access for Thursday 13 March 2025.

Those eligible can receive one ticket per person living at the address.

These can be redeemed on Thursday, 13 March 2025, at the ticketing box office at gates 2, 3, 5, 8 and 10 until 7:00pm.

#### PADDOCK CLUB

The Paddock Club  $^{\rm M}$  places you at the heart of the action, right above the Formula 1® team garages.

To gain access to the circuit and the Paddock  $Club^{\mathbb{M}}$ , patrons are required to wear a Paddock  $Club^{\mathbb{M}}$  hardcard with lanyard attached and the corresponding wristband for each day of attendance. The hardcard contains the barcode to gain entry to the circuit.

The Paddock Club™ is located above the pit garages.

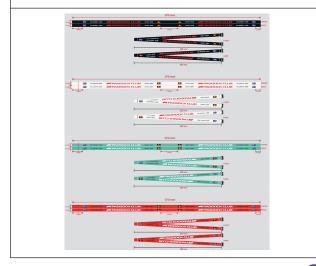
PADDOCK CLUB				
PADDOCK	Within Paddock Club there are 15 different suites.			
	The hardcard, lanyard and wristband provide access to the circuit (on the specified day) and access to the Paddock Club.			
	Paddock Club includes access to the Lounge and Pit Roof.			
CLOD	Includes access to all General Admission areas.			
	Does not allow access to other corporate suites, the Formula One Paddock, Pit Lane, Pit Garages, Grandstands, Race Control, media centre, track and/ or marshal areas.			

#### PADDOCK CLUB

PADDOCK CLUB Accessible entry via lifts within The Lounge and the walkway or lifts at the northern end of the Formula One Paddock Club.

No wheelchair access to roof viewing decks.





## TRANSPORT

Several public transport options are available to customers to get to and from the Albert Park Circuit.

- Skybus
- TrainRide Share
- Tram

- TaxiBicvcles
- Helicopter
- ScootersWalking
- For more information: *https://www.grandprix.com.au/event/getting-here*

#### SKYBUS

SkyBus will operate a bus service directly between Melbourne airport and the circuit along with surrounding stops in St Kilda.

#### TRAIN SERVICES

Those attending the Grand Prix<sup>™</sup>, who are required to catch a train, are recommended to either get off at Southern Cross Station or Flinders Street Station, which would then connect to a Tram Service.

- Southern Cross Station: 4 kilometres (2.5 miles) from the Albert Park Grand Prix Circuit (Recommended for Gates 1, 2, and 3).
- Flinders Street Station: 4.3 kilometres (2.7 miles) from the Albert Park Grand Prix Circuit (Recommended for Gate 5, 8, 9, and 10).

#### TRAM SERVICES

The tram is the easiest way to get to the Albert Park Circuit with frequent services dropping patrons off right outside the gates. Refer to the Circuit Map & Transport Guide on the reverse of the Circuit Map for further details.



# TRANSPORT

#### Getting to Gate 1 and 2

#### Light Rail GP Express

Spencer Street (corner Collins Street) to Gates 1 and 2.

Thursday and Friday: stopping at all stops with a 7-8 minute frequency during peak times.

Saturday and Sunday: express tram stopping at Gate 2 and then Gate 1 only with a 4-5 minute frequency during peak times.

#### Getting to Gate 3

#### **Clarendon Street GP Express**

Spencer Street (corner Collins Street) to Gate 3.

Thursday and Friday: stopping at all stops with an 8-10 minute frequency during peak times.

Saturday and Sunday: express tram to City Road and will then all stops to Gate 3 with a 5-6 minute frequency during peak times.

#### Getting to Gates 5, 8, 9 and 10

#### St Kilda Road GP Shuttle

Swanston Street/Flinders Station (opposite Federation Square) to Gates 5, 8, 9, 10.

Tram routes: 3/3a, 5, 6, 16, 58, 64, 67, 72.

Thursday and Friday: 3-minute intervals during peak times. Saturday and Sunday: 2-minute intervals during peak times.

#### ΤΑΧΙ

Taxi ranks are located at Gates 1 and 2 (on Canterbury Road), Gates 3 and 5 (on Albert Road), Gate 8 (on St Kilda Road) and Gate 10 (on Fitzroy Street).



#### **RIDE SHARING**

There are designated drop-off and pick-up locations for ride-sharing services at Gates 1, 2, 3, and 10.

#### SCOOTERS

There are dedicated drop-off locations near Gates 1, 2, 3, 5, 8, and 10 for fans travelling to the circuit by an electric scooter.

Neuron and Lime have dedicated parking zones and please note that travel close to the event will be restricted and fans are asked to store electric scooters in dedicated parking locations.

The following details the permitted parking locations for scooters around the venue:

- Gate 1 Corner of Canterbury Rd and McGregor St
- Gate 1 Corner of Armstrong St and Richardson St
- Gate 2 Corner of Canterbury Rd and Wright St
- Gate 3 Corner of Clarendon St and Albert Rd
- Gate 3 Corner of Albert Rd and Old Aughtie Dr
- Gate 5 Corner of Kings Way and Albert Rd
- Gate 8 Corner of Roy St and Queens Rd
- Gate 10 Corner of Fitzroy St and Lakeside Dr

### BICYCLES

Personnel with a valid accreditation will be permitted to enter the circuit with their bike. Patrons and guests are strictly prohibited from bringing bikes into the circuit.

There is designated bike parking for patrons and guests. These are located just outside Gate 1, 2, 3, 5, 8 and Gate 10. Bike parking is at the owner's risk and AGPC is not responsible for loss or damage.



# TRANSPORT

## **INTERNAL SHUTTLE SERVICES**

There a several types of internal shuttles available throughout the event.

#### HOSPITALITY SHUTTLES

- Routes: Four colour-coded routes with numbered stops throughout the circuit.
- Orange Route: Access via Gate 1.
- Yellow Route: Access via Gate 2.
- Pink Route: Access via Gate 3.
- Green Route: Access via Gate 5.
- Operation: Hop-on, hop-off service running a continuous loop, from gate opening times until hospitality facility closing times.
- Access: Exclusive to hospitality guests with valid tickets and wristbands.

#### ACCESSIBLE SHUTTLE

- Routes: Designated routes with lettered stops to assist patrons with limited mobility.
- **Operation:** Free service accommodating one carer or companion per patron. Any requirements for additional companions will be dealt with on a case by case basis depending on service levels.
- **Booking:** Patrons must call Wheelaway on 1800 133 320 and let them know which lettered stop they are at.
- Office: Located near Gate 1 Hospitality Entry

#### PRAM SHUTTLE

- Availability: Limited service for patrons with prams.
- Note: Due to capacity constraints, this service is not widely promoted and may not meet full demand.
- Office: Located near Gate 1 Hospitality Entry

#### INFORMATION HANDBOOK



#### PHOTOGRAPHER'S SHUTTLE

Media personnel will have access to a photographer's shuttle service to transport them around to various locations of the circuit. This service is for Media accredited personnel only. More information can be found about this service from the Media Centre, located in Pit Building 1.

#### Note:

- Users of the Hospitality shuttle service must present their wristband each day to gain access to the service. Refer to the hospitality and Shuttle Bus Map for location of stops.
- Patrons with general admission or grandstand cannot use the hospitality shuttle service.

HOSPITALITY & ACCESSIBLE SHUTTLE TIMES			
		START	END
THURSDAY	13	10:00am	7:30pm
FRIDAY	14	7:30am	7:30pm
SATURDAY	15	7:30am	7:30pm
SUNDAY	16	8:30am	7:00pm*

\*Subject to change depending on race duration.



### **HOSPITALITY SERVICES**

### **OPEN AND CLOSE TIMES**

	THURSDAY	FRIDAY	SATURDAY	SUNDAY
Facility Opens	10:00am	9:30am	9:30am*	9:30am
Bar Opens	11:00am	11:00am	11:00am	11:00am
Bar Closes	6:30pm	6:30pm	6:30pm	6:00pm
Facility Closes	7:00pm	7:00pm	7:00pm	6:30pm

Note: Service times to be used as a guide and are subject to change. \* Pit Entry opening 9:00am on Saturday

### **330 CLUB**

EMAC	SUITE	SHARED OR PRIVATE	PAX
17105	330 CLUB PRESENTED BY CROWN	SHARED	608

### AUDI TRACKSIDE SUITE [NEW FOR 2025]

EMAC	SUITE	SHARED OR PRIVATE	PAX
14130	AUDI TRACKSIDE SUITE	PRIVATE	250

### **BRABHAM SUITES**

EMAC	SUITE	SHARED OR PRIVATE	PAX
17302	WALKINSHAW ANDRETTI UNITED	PRIVATE	60
17302	TRAVEL MANAGERS	PRIVATE	35
17303	AHE – AUSTRALIAN HOMEWARE ENTERPRISES	PRIVATE	50
17304	JMC/SECURECORP	PRIVATE	30
17305	TOYOTA SRO	PRVATE	30
17306	BRABHAM SKYBOX	SHARED	125
17307	GILTRAP	PRIVATE	70
17308	HAFELE AUSTRALIA	PRIVATE	39
17309	PENRITE OIL	PRIVATE	45
17311	MSS SECURITY	PRIVATE	40
17312	CHAMPIONS CLUB BRABHAM	PRIVATE	200

# HOSPITALITY SERVICES

### **CASA FERRARI**

EMAC	SUITE	SHARED OR PRIVATE	PAX
14106	CASA FERRARI	SHARED	250

### **CHICANE PAVILION (LOWER)**

EMAC	SUITE	SHARED OR PRIVATE	PAX
19305	PREMIUM SEATS	PRIVATE	100
19306	LONGREACH SERVICES	PRIVATE	50
19307	COMMONWEALTH PRIVATE	PRIVATE	50
19308	MASTERCARD LOUNGE	PRIVATE	75
19309	MELBOURNE SUITE	SHARED	275

### **CHICANE PAVILION (UPPER)**

EMAC	SUITE	SHARED OR PRIVATE	Pax
19301	HOUSE OF PERONI	PRIVATE	100
19302	47A BY TOM BARKER EVENTS	PRIVATE	75
19303	GRANDPRIX SUITE	SHARED	175
19304	CORPORATE SPORTS UNLIMITED	PRIVATE	200

### **FANGIO LOUNGE**

EMAC	SUITE	SHARED OR PRIVATE	PAX
14300	CHAMPIONS CLUB FANGIO	SHARED	200

### PADDOCK CLUB™

EMAC	SUITE	SHARED OR PRIVATE	PAX
06311	VICTORIA SUITE	PRIVATE	140
06312	RED BULL ENERGY LOUNGE	PRIVATE	180
06313	LAMBORGHINI LOUNGE MELBOURNE	PRIVATE	80
06321	MCLAREN FORMULA 1 TEAM	PRIVATE	218
06322	FERRARI FORMULA 1 TEAM	PRIVATE	160
06331	MERCEDES-AMG PETRONAS FORMULA ONE TEAM	PRIVATE	140
06332	ASTON MARTIN LOUNGE	PRIVATE	160
06333	MONEYGRAM HAAS F1 TEAM	PRIVATE	80
06341	BWT ALPINE FORMULA ONE TEAM	PRIVATE	82
06342	LOUIS VUITTON	PRIVATE	110
06343	CHAIRMAN'S SUITE	SHARED	100
06344	ATLASSIAN WILLIAMS RACING	PRIVATE	80
06351	KICK SAUBER F1 TEAM	PRIVATE	80
06352	CHAMPIONS SUITE	PRIVATE	210
06535	F1 EXPERIENCES	PRIVATE	100

### GREENFIELDS

EMAC	SUITE	SHARED OR PRIVATE	PAX
43100	MERCEDES-AMG LOUNGE	SHARED	450

### JONES SUITES

EMAC	SUITE	SHARED OR PRIVATE	PAX
18301	KODE GROUP	PRIVATE	67
18302	WALKINSHAW ANDRETTI UNITED	PRIVATE	32
18303	SA1NT UNBREAKABLE	PRIVATE	36
18304	MORRIS GROUP	PRIVATE	60
18305	AUDI CENTRE SYDNEY	PRIVATE	60
18306	MFJ CONSTRUCTIONS	PRIVATE	30
18307	FAST TRACK TECHNOLOGY	PRIVATE	30
18308	GP CONNECTION	PRIVATE	60

### LAKESIDE STUDIO AT CAROUSEL

EMAC	SUITE	SHARED OR PRIVATE	PAX
16301	LAKESIDE STUDIO AT CAROUSEL	SHARED	400

### THE LANEWAY [PREVIOUSLY THE ATRIUM]

EMAC	SUITE	SHARED OR PRIVATE	PAX
14130	THE LANEWAY	SHARED	550

### **PIT ENTRY SUITES**

EMAC	SUITE	SHARED OR PRIVATE	PAX
57300	COATES LOUNGE	PRIVATE	60
57301	HOSTED. BY CBD EVENTS	PRIVATE	40
57302	DAIMLER TRUCK	PRIVATE	100
57303	SHELL V-POWER RACING TEAM	PRIVATE	130
57304	PENRITE RACING	PRIVATE	40
57305	JET COURIERS	PRIVATE	40
57306	DAY'S LANDSCAPING	PRIVATE	44
57307	SUPERCARS TRACKSIDE LOUNGE	PRIVATE	120
57308	SUPERCARS CLUB SUITE	SHARED	240
57309	ETORO CLUB	PRIVATE	40
57310	SPORTSNET HOLIDAYS LOUNGE	PRIVATE	80
57312	IJ BUILD	PRIVATE	40
57313	AIRWALLEX	PRIVATE	40
57314	NINE AUDIO	PRIVATE	40

### **PIT EXIT - SKYDECK LOUNGE**

EMAC	SUITE	SHARED OR PRIVATE	PAX
09301	ASTON MARTIN	PRIVATE	150
09302	PEPPERSTONE PODIUM CLUB	PRIVATE	60
09303	MOBILE 1	PRIVATE	60
09304	ASM/NUV PETROLEUM	PRIVATE	50
09305	BULLRUSH RALLY SUITE	PRIVATE	66
09306	GUILDEN EVENTS	PRIVATE	80
09307	FERRARI CLUB AUSTRALIA	PRIVATE	65
09308	QUINTESSENTIALLY	PRIVATE	65

### **PIT EXIT - TRACKSIDE INTERNATIONAL**

EMAC	SUITE	SHARED OR PRIVATE	PAX
09309	BP/CASTROL	PRIVATE	100
09310	PALO ALTO NETWORKS	PRIVATE	50
09311	BWT BEST WATER TECHNOLOGY	PRIVATE	60
09312	ULTIMATE DRIVING TOURS	PRIVATE	85
09313	CROWN	PRIVATE	80
09314	TRACKSIDE INTERNATIONAL	SHARED	190

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### **PORSCHE PAVILION**

EMAC	SUITE	SHARED OR PRIVATE	PAX
20105	PORSCHE PAVILION	PRIVATE	200

### RACECUBE

EMAC	SUITE	SHARED OR PRIVATE	PAX
44101	RACE CUBE	SHARED	370

### **REDBULL ENERGY STATION**

EMAC	SUITE	SHARED OR PRIVATE	PAX
09106	RED BULL ENERGY STATION	SHARED	834

### **RICCIARDO SUITES**

EMAC	SUITE	SHARED OR PRIVATE	Pax
24301	PHARMACY AND MEDICAL SELECT	PRIVATE	40
24302	MEC CORPORATE SPORTS AUSTRALIA	PRIVATE	50
24303	CORPORATE SPORTS AUSTRALIA	PRIVATE	100
24304	ALBERT PARK SUITE	SHARED	132

### SLIPSTREAM

EMAC	SUITE	SHARED OR PRIVATE	PAX
42104	SLIPSTREAM	SHARED	390

### **T8 LAKESIDE**

EMAC	SUITE	SHARED OR PRIVATE	PAX
33100	T8 LAKESIDE	SHARED	495

### THE APEX

EMAC	SUITE	SHARED OR PRIVATE	Pax
45321	INTERNATIONAL PREMIER EVENTS	PRIVATE	130
45322	RISING STARS	PRIVATE	45
45323	GRID LOUNGE	PRIVATE	45
45324	MEDITERRANEAN SHIPPING COMPANY	PRIVATE	45
45325	BUNURONG SUITE	SHARED	200

### THE DECK a 13

EMAC	SUITE	SHARED OR PRIVATE	PAX
52300	ASM TEAMS LOUNGE	PRIVATE	140
52301	INTERNATIONAL PREMIER EVENTS	PRIVATE	204
52302	SIGNIFY	SHARED	70
52303	SIGNIFY	PRIVATE	70
52304	KAYO SPORTS BAR	PRIVATE	85
52305	MOTORSPORT AUSTRALIA	PRIVATE	70
52306	TEAM 18	PRIVATE	60
52307	MERCURY PRINCIPLE EVENTS	PRIVATE	70
53208	MERCURY PRINCIPLE EVENTS	PRIVATE	70

### THE LOUNGE

EMAC	SUITE	SHARED OR PRIVATE	PAX
06108	THE AMERICAN EXPRESS LOUNGE	SHARED	760

### THE TERRACE

EMAC	SUITE	SHARED OR PRIVATE	PAX
45301	GEMA GROUP/IEDM	PRIVATE	30
45302	GEMA GROUP/IEDM	PRIVATE	30
45303	SHEEN PANEL SERVICE	PRIVATE	30

EMAC	SUITE	SHARED OR PRIVATE	PAX
45304	DURACELL PIT STOP	PRIVATE	30
45305	ULTRA AZZURRI	PRIVATE	32
45306	PEPSICO AUSTRALIA	PRIVATE	30
45307	SHANNONS	PRIVATE	30
45308	MAA ROOFING	PRIVATE	30
45309	DICKER DATA	PRIVATE	30
4573	AG COOMBS GROUP PTY LTD	PRIVATE	30
45311	TARGA CLASSICA	PRIVATE	30
45312	TARGA CLASSICA	PRIVATE	30
45313	CALIFAM/SYMON BROS	PRIVATE	40
45314	PRESTIGE GLOBAL EVENTS	PRIVATE	37
45315	PRESTIGE GLOBAL EVENTS	PRIVATE	38
45316	PRESTIGE GLOBAL EVENTS	PRIVATE	38
45317	PRESTIGE GLOBAL EVENTS	PRIVATE	38
45318	CATERPILLAR/WILLIAM ADAMS	PRIVATE	39

### THE PARK

EMAC	SUITE	SHARED OR PRIVATE	PAX
44300	THE PARK	SHARED	450

### THE PRECINCT

EMAC	SUITE	SHARED OR PRIVATE	PAX
20007	THE PRECINCT	SHARED	300

### **ZAGAME AUTOMOTIVE SUITE**

EMAG	2	SUITE	SHARED OR PRIVATE	PAX
2011	2	ZAGAME AUTOMOTIVE SUITE	PRIVATE	220

### HOSPITALITY TICKET COLLECTION

The Hospitality ticket collection office will be located within the Gate 1 Hospitality Entry. Patrons can collect their respective Hospitality ticket packs from this office.

If a VIP Hospitality wristband or hardcard is lost, please contact the Hospitality Office at hospitality@grandprix.com.au. Operating Hours for the office will be:

HOSPITALITY OFFICE		OPEN	CLOSE
MONDAY	10	10:00am	4:00pm
TUESDAY	11	10:00am	4:00pm
WEDNESDAY	12	10:00am	4:00pm
THURSDAY	13	9:30am	6:00pm
FRIDAY	14	8:30am	6:00pm
SATURDAY	15	9:00am	6:00pm
SUNDAY	16	8:30am	6:00pm

### ENTERTAINMENT

### PRECINCTS

There are 4 Precincts around the venue:

Lakeside

- Melbourne Junction
- Pit Stop Park
- Motorsport Straight

Refer to the Visitor map for locations.

### AERIAL DISPLAYS Royal Australian Air Force

The Royal Australian Air Force is proud to continue involvement with the Formula 1® Australian Grand Prix in 2025. Racegoers will be entertained with an array of interactive ground and aerial displays from the Roulettes and 100SQN Heritage Aircrafts.

Please note all ground assets with be housed in the Innovation Hub located next to Pit Stop Park. Aerial entertainment activity schedule will be communicated to patrons via big screen announcements.

### PIT STOP PARK

Pit Stop Park located on the golf course near Turn 9 combines great food, fast cars and a plethora of activities to keep the kids (big and small) entertained, not your average day out with the family.

### PILLARS

Strike a pose with favourite F1 drivers at our iconic pillars, designed for super photo moments.

### ARCHWAY

Make a grand entrance through our pit stop park archway, setting the stage for an epic day of adventure and fun!

### FERRIS WHEEL

View the whole track from the top of the world! Take a spin in our Ferris wheel and see the track as it's never been seen before.

### **AIRTIME FMX**

Come catch some off-track action, with a motorbike stunt show!

AIRTIME FMS TIMES		START	FINISH
		11:35am	11:50am
THURSDAY	13	2:30pm	2:45pm
		4:10pm	4:25pm
		10:45am	11:00am
		12:10pm	12:15pm
FRIDAY	14	3:40pm	3:55pm
		5:10pm	5:25pm
	15	10:30am	10:45am
SATURDAY		12:10pm	12:15pm
SATURDAT		2:00pm	2:15pm
		6:20pm	6:35pm
	16	9:50am	10:05am
SUNDAY		11:00am	11:15am
		2:00pm	2:15pm

Times are subject to change.



### **MELBOURNE JUNCTION**

Accessible to all patrons, Melbourne Junction provides entertainment, big screen action, live content and experiences.

Activations and facilities include:

### **MELBOURNE WALK**

All fans will have access to the drivers and teams as they take the walk to the Formula One Paddock each day. Fans can get autographs and selfies with the biggest names on the circuit as the drivers and teams take part in the Melbourne Walk.

There is an area reserved for patrons with accessibility requirements at the end of the Melbourne Walk. The area will be reserved with barriers and signage.

MELBOURNE WALK TIMES		START	FINISH
THURSDAY	13	10:00am	12:00am
FRIDAY	14	8:30am	11:30am
SATURDAY	15	8:30am	11:30am
SUNDAY	16	8:30am	11:30am

Times are subject to change.





### **CROWN LAKESIDE FESTIVAL**

Catch some of Australia's biggest talents live at the Crown Lakeside Festival – free for everyone! Lakeside views and a stellar line-up will make for an unforgettable setting. For the music line-up please check the event website.

	SIDE FESTIVAL SET TIMES	START	FINISH
	Jake Webb	8:30pm	11:30pm
FRIDAY	Spiderbait	6:00pm	7:00pm
FRIDAT	Jake Webb	7:00pm	7:30pm
	The Living End	7:30pm	8:30pm
	Emma Peters	5:00pm	6:00pm
SATURDAY	Baker Boy	6:15pm	7:00pm
SATURDAT	Emma Peters	7:00pm	7:30pm
	Tones and I	7:30pm	8:30pm
	Anna Lunoe	5:00pm	6:20pm
SUNDAY	Fatboy Slim	6:30pm	8:30pm

Times are subject to change.

### FAN FORUM STAGE

The Fan Forum Stage will host a range of motorsport talent and Q&A sessions across all four days. Located within Lakeside, the Stage will host sessions that cover all the exhibited racing categories. The live schedule will be posted on the event website, at the entrance to the stage, and at all Customer Information Booths.

FAN FORUM TIMES		START	FINISH
THURSDAY	13	4:00pm	5:00pm
FRIDAY	14	9:40am	2:50pm
SATURDAY	15	9:55am	12:00pm

Times are subject to change.

### PHOTO MOMENTS

Scattered through Lakeside are a bunch of Instagram moments to remember your time at the event with Albert Park Lake right next to this gorgeous location and the Melbourne CBD skyline as the perfect backdrop.

### MERCHANDISE

Visit official merchandise outlets to get your merchandise fix. You won't be short on choice – there are around 50 on site merchandise outlets!

Pick up your exclusive Formula 1<sup>®</sup> Louis Vuitton Australian Grand Prix event range, including everything from headwear to t-shirts and special memorabilia.

All merchandise outlets are open during gate hours.

Refer to the circuit map for locations.

### PROGRAMS

The official program costs \$20 and will be sold in the following locations:

- Near all entrance gates in peak periods
- Roving vendors will also sell the official program in all general admission areas
- Event & Formula 1 team merchandise outlets located around the Albert Park Grand Prix circuit.

### INFORMATION HANDBOOK

Formula 1 Louis Vuitton Australian Grand Prix 2025



### PONCHOS

Ponchos are available for purchase from the any of the Merchandise stands located around the venue. Refer to circuit map for locations.

### SUNSCREEN

Sunscreen is available at First Aid outlets, La Roche-Posay activations and official merchandise outlets. Hospitality clients have access to complimentary sunscreen in their suite.

### **GP RADIO**

Live event commentary will be broadcast on the FM radio channel 98.5FM.

Radios are sold on site – patrons can purchase a radio on site from a merchandise outlet. At this stage it is not possible to listen to the radio channel on a phone or an app. A radio is required. For American Express Card Holders, patrons will be able to collect a free race radio at AMEX kiosks throughout the venue.

### EAR PLUGS

Ear plugs are available for purchase from the any of the Merchandise stands located around the venue. Refer to circuit map for locations.

### **ILLEGAL MERCHANDISE**

Patrons are not permitted to sell or distribute any product unless authorised by AGPC. Official merchandise outlets are located within the circuit. Any persons selling outside these locations must be reported to the Event Operations Centre or Security Operations Centre as soon as possible.

Similarly, patrons are not permitted to distribute any promotional material or conduct surveys without AGPC permissions.



### GPTV

Check out the GPTV broadcast on the big screens. GPTV will keep fans up to date on all activities occurring around the circuit. Plus listen to specialist commentary as well as live coverage of the on-track action. GPTV is shown on all super screens and TVs throughout the circuit.

### **INNOVATION HUB**

Situated alongside Pit Stop Park, the newly relocated Innovation Hub aims to inspire the next generation of pioneers and industry leaders. Whether you're a student, a motorsport fan, enjoying the event experience with your family or are intrigued by the potential of career in the world of motorsport, this is the place to be.

The Innovation Hub highlights grass-root initiatives such as Karting Australia and Motorsport Australia which support future drivers and build on the strength of generational talent in the sport, helping to launch them and their teams to success on the track today. We have a range of new displays this year including representation from the Space Industry and start up companies!

Listen to inspiring motorsport personalities at the Tech Talk Stage, including F1® ambassadors and team engineers as they highlight the journeys which led them to the careers they have today.

For the competitive at heart, test your potential, and race the clock, at the fan favourite F1® Pit Stop Challenge, or aim for the quickest lap time of the day on the F1® Simulator. If the pressure of the clock isn't for you, you can experience the full force of the wind tunnel, the same product F1® teams experiment with in their hope to produce a championship-winning car.

Tech Hub exhibitors at the Formula 1® Louis Vuitton Australian Grand Prix Innovation 2025 include:



- Motorsport Australia
- RMIT University
- Kangan Institute
- Lunar Outpost Oceania
- Australian Defence Force
- Victoria's Big Build Metro Tunnels
- Little Rocket Circles of Connection
- Mercury Marines F1H20 Power Boats
- AU3 Tim Macrow Driver Academy Australian Formula Open F3/ F4 Cars
- F1 Assets Pit Stop Challenge, Blast Lane, Esports Simulators and Static Podium

### DRIVING LEARNING

AGPC runs a well-established education program called the Driving Learning Program.

Profiling the subjects of STEM (science, technology, engineer, mathematics) and encouraging the next generation into STEM career pathways, after registering, the students can attend the event for free as part of this program on Thursday of the event.

Students and encouraged to enter the circuit at Gate 5 and Gate 9 with pedestrian access also at Gate 10. The focus of the program is for students to explore the Innovation Hub which is located next to Pit Stop Park. There will be interactive and engaging activities such as F1 simulators, Educational seminars, STEM creations and more.



- Karting Australia
- Monash University
- Melbourne Robocats
- Safe Transport Victoria
  - Fire Rescue Victoria

### MOTORSPORT

### THE ALBERT PARK MOTOR FEST

The ALBERT PARK Motor Fest Car Club displays are a fantastic addition to the Formula 1® Louis Vuitton Australian Grand Prix 2025, contributing to the great atmosphere for all patrons that attend the event.

The displays are positioned on the golf course general admission area of the Albert Park Grand Prix Circuit, a wide range of classic, new and custom-designed vehicles are on show.

### F2/F3 PADDOCK

F2 & F3 make their way to the Albert Park Grand Prix Circuit once again for the Formula 1 $^{\odot}$  Louis Vuitton Australian Grand Prix 2025. This area is restricted to patrons.

### **RACING PAST**

A sensational collection of vehicles from around Australia will offer a rare opportunity to be seen on track as part of the Historic Parade.

Refer to the Race Program for times, however, there will be four demonstrations on Thursday, Friday & Saturday.

Racing Past is located outfield in Motorsport Straight.

### **CELEBRATING 75 YEARS OF F1**

In Motorsport Straight we are showcasing the history of F1 and F1 cars over 75 years and interactive display celebrating drivers and Albert Park winners.



### PORSCHE CARRERA CUP

The Porsche 911 GT3 Cup Type car is a lightweight, high performance, purebred race car. These cars will be competing for Championship points in four races at the Albert Park circuit.

The Porsche Carrera Cup Championship Support Paddock is in Motorsport Straight.

### SUPERCARS

The Supercars Garages and Podium is located in Motorsport Straight this year.

### **DRIVERS PARADE**

The drivers parade will take drivers on a full lap of the circuit on Sunday 16 March at 1:00 pm, prior to the start of the race.

### ANCILLARY EVENTS

### PIT LANE WALKS

There is a total of 6 Pit Lane Walks for 2025. Hospitality patrons (hard card and lanyard) will be able to participate in the Pit Lane Walk. The passes are day and colour specific.

Patrons needing to collect passes on Thursday 13th, will be able to do so from the Customer Service Booth located at Lakeside.

		START	END	DURATION
THURCOM	17	14:00	14:40	40 mins
THURSDAY	13	16:10	16:45	35 mins
FRIDAY	14	11:10	12:00	50 mins
	15	09:50	10:30	40 mins
SATURDAY	15	15:10	15:40	30 mins
SUNDAY	16	12:50	13:50	1hr



### **CIRCUIT ACCESS**

The Albert Park Circuit will undergo three phases that will allow access into the circuit:

PHASE	DATES	ACCESS CONTROL
PRE-EVENT	Up to and including Monday 10 March	<ul> <li>Hammertech induction pass</li> </ul>
EVENT	Tuesday 11 March up to and including Monday 17 March	<ul> <li>AGPC Bump In / Bump Out Pass</li> <li>AGPC</li> <li>AGPC Guest Pass</li> <li>Formula 1<sup>®</sup></li> <li>Accreditation</li> <li>Ticket (Event days only)</li> <li>Wristband (Event days only)</li> <li>Hard Card (Event days only)</li> </ul>
POST EVENT	Tuesday 18 March and beyond	<ul> <li>Hammertech induction pass</li> </ul>

## **CIRCUIT ACCESS**

### **ACCREDITATION OFFICE**

The Accreditation Office is located adjacent to Gate 1.

All AGPC personal and vehicle accreditation will be available for collection from these offices.

There is limited parking for the Accreditation Office on Canterbury Road, subject to availability. Operating hours for the Accreditation Office will be:

		ACCREDITATION OFFICE	
		OPEN	CLOSE
MONDAY	3	8:00AM	5:00PM
TUESDAY	4	8:00AM	5:00PM
WEDNESDAY	5	8:00AM	5:00PM
THURSDAY	6	8:00AM	5:00PM
FRIDAY	7	8:00AM	5:00PM
SATURDAY	8	9:00AM	1:00PM
SUNDAY	9	CLOSED	CLOSED
MONDAY	10	8:00AM	5:00PM
TUESDAY	11	6:00AM	6:00PM
WEDNESDAY	12	6:00AM	7:00PM
THURSDAY	13	6:00AM	7:00PM
FRIDAY	14	7:00AM	5:00PM
SATURDAY	15	8:00AM	4:00PM
SUNDAY	16	8:00AM	1:00PM
MONDAY	17	7:00AM	12:00PM

### PERSONAL ACCREDITATION

AGPC accreditation will be allocated to all personnel who will be at the event to fulfil a work function. Distribution of AGPC accreditation to companies and organisations will begin on Monday 3 March 2025. Two types of accreditation will exist for the event – AGPC Accreditation distributed to organisations contracted via AGPC, and FOM Accreditation distributed to International teams, and organisations contracted directly with Formula 1<sup>®</sup>.

Accreditation access boards will be located at all access points around the circuit, allowing security to identify if the personnel presenting themselves can be granted access.



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### AGPC ACCREDITATION

### PERSONAL BUMP IN / BUMP OUT PASS

### PERSONAL BUMP IN / BUMP OUT PASS

- Permits access to the circuit during the pre-event phase from Tuesday 11 March 2025 up to and including Monday 17 March 2025.
- Permits access to the circuit during the post event phase from midnight on Sunday 16 March until 11:59pm on Monday 17 March 202.



- PERSONAL BUMP IN / BUMP OUT PASS must be presented to gain access to circuit.
- Vehicles must display corresponding Bump In / Bump Out vehicle sticker.
- Does not allow access to circuit during the event (Thursday 13) March - Sunday 16 March 2025).

### AGPC PERSONAL ACCREDITATION TYPES

All AGPC Personal Accreditation (except Lakeside Stadium Tenant):

- Permits access to the circuit from Tuesday 11 March to Monday 17 March 2025.
- Permits access to all areas unshaded on the pass.
- Does not allow access to GP Paddock, Pit Lane or Track.



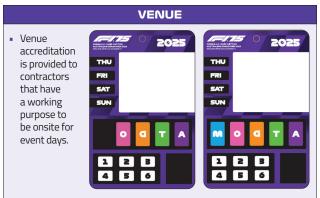
### MANAGEMENT

### MANAGEMENT

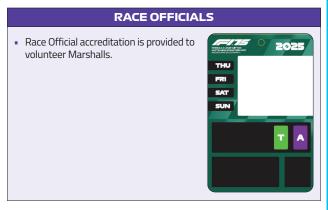
 Permits access to the circuit from Tuesday 11 March to Monday 27 March 2025.



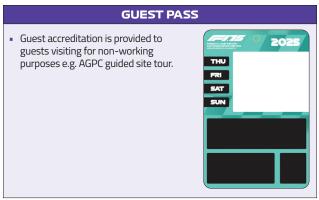
### VENUE



### **RACE OFFICIALS**



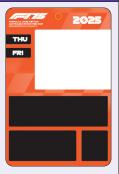
### **GUEST PASS**



### LAKESIDE STADIUM TENANT

### LAKESIDE STADIUM TENANT

- Permits circuit access BETWEEN: Tuesday 11th March – Friday 14th March 2025 and on Monday 17th March. Does not permit access to the circuit
- Lakeside Stadium Tenant accreditation is provided to Lakeside stadium tenants and MSAC employees who need access to Lakeside Stadium.

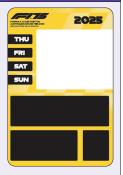


### IRCUIT ACCESS

### CHAUFFEUR

### CHAUFFEUR

- Permits access to the circuit from Tuesday 11 March to Monday 17 March 2025.
- Chauffeur accreditation is provided to chauffeurs who transport partners and various stakeholders to the venue.



### FORMULA ONE ACCREDITATION

The Track, Formula One Paddock, Pit Lane, Media Centre, Race Control, Race Administration, TV Compound, Commentary Booths and Starting Grid are under the control of Formula One, which have their own accreditation which is valid during the event.

Formula One personal accreditation provides circuit access, as well as facility access. Formula One personal accreditation DOES NOT need to be accompanied by AGPC accreditation.

Formula One will also have accreditation boards at access points that should be referred to in conjunction with the AGPC accreditation boards.

### PARKING

### PARKING

There is no spectator parking at the Albert Park Circuit (except for accessible parking).

Vehicle accreditation will be required by all staff, contractors and third parties accessing the venue from Tuesday 11th March up to and including Monday 17 March 2025. Two types of permits can be used to access the circuit – Bump-in/Bump-out passes and vehicle accreditation.

### **BUMP-IN/BUMP-OUT PASS**

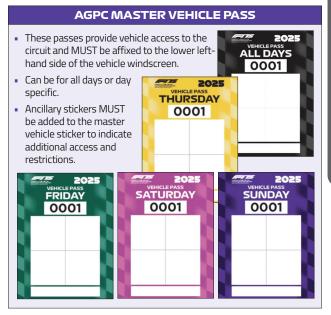
### **BUMP IN / BUMP OUT PASS**

 For personnel working in the preand post event phase, a bump-in/bumpout pass will be required to access the venue in a vehicle from Tuesday 11 March – Wednesday 12 March and on Monday 17 March 2025. Bump-in/ Bump-out passes do not allow access during the event (Thursday – Sunday).



### VEHICLE ACCREDITATION -INTERNAL TO CIRCUIT

### AGPC MASTER VEHICLE PASS



PARKING

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The following ancillary stickers are NOT valid unless attached to a valid Master Vehicle Pass, in the correct window.

Green indicates access and vehicle movements permitted at all times during the event.

Red indicates access and vehicle movements restricted to outside of public access hours only.

### VEHICLE PASS ENDORSEMENTS - TOP LEFT WINDOW

C



Provides access to the circuit via ALL gates, including Gate 1.

If a vehicle does not have this sticker, they cannot access the circuit via Gate 1 and must be redirected to another gate.

### VEHICLE PASS ENDORSEMENTS - TOP RIGHT WINDOW



### **BOARD CAR PARK**

Allows vehicles to access and park in the designated Board Car Park.

### VEHICLE PASS ENDORSEMENTS - BOTTOM LEFT WINDOW

### SENIOR OFFICIALS PARKING

Allows vehicles to access and park in the designated Senior Officials Car Park.

### **VIP PARKING**

Allows vehicles to access and park in the designated VIP Car Park.







# **COMPOUND PARKING**

Allows vehicles to access and park in Compound or designated AGPC agreed location.



# **EMERGENCY SERVICES**

Allows vehicles to access and park in the designated Emergency Services Compound.



PARKING

# **GOLF COURSE**

Allows vehicles to access and park in the Golf Course Car Park.

# G

# **GP COMMAND**

Allows vehicles to access and park in the GP Command Car Park.





# **VEHICLE PASS ENDORSEMENTS - BOTTOM LEFT** WINDOW

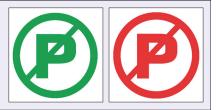
# **PARKING M**

Provides access to and park in the Motorsport Car Park.

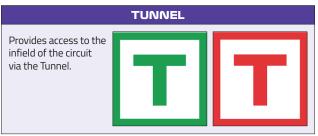


# **NO PARKING**

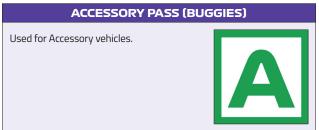
Provides access to the circuit but does not provide parking in any location.



# VEHICLE PASS ENDORSEMENTS - BOTTOM RIGHT WINDOW



The following vehicle accreditations provide access to the venue under the circumstances listed below.



PARKIN

# ALBERT PARK MOTORFEST VEHICLE

Provides access to the circuit via Gate 5 ONLY.

# **MERCEDES-AMG LOUNGE**

Provides access to the Mercedes-AMG Lounge carpark via Gate 9 ONLY.

# MASTER DELIVERY SCHEDULE VEHICLE

Provides access to the circuit outside of gate opening hours for deliveries. Access to the circuit is not permitted for more than 60 minutes.







PARKING

### **RING ROAD ACCESS**

Provides access to the Ring Road.





# RING ROAD ACCESS

### **CHAUFFEUR VEHICLE GATE 1 ACCESS**



# CHAUFFEUR VEHICLE GATE 10 ACCESS Provides access to the circuit via Cote 10 on the





PARKING

# PARKING PASSES - EXTERNAL TO CIRCUIT

The following passes DO NOT permit vehicle access into the circuit. They provide access to designated car parks as indicated.





# **VILLAGE GREEN CAR PARK**



### **COMPETITORS' CARPARK** Provides access to park in ALL DAYS the designated Competitors' Car Park on the day/s THURSDAY MPETITORS' CAR PARK indicated on the sticker. COMPETITORS' PASS NO. SUNDAY FRIDAY SATURDAY COMPETITORS' COMPETITORS' COMPETITORS' CAR PARK **CAR PARK** CAR PARK NO ACCESS TO CIRCUIT DURING EVENT DAY PASS NO. PASS NO. PASS NO. 0001 0001 2025 2025 2025



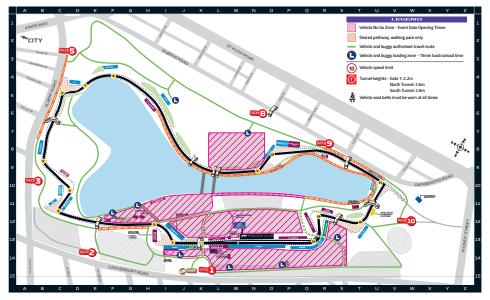
# **2025 PARKING MAP**

DO NOT DRIVE ON THE GRASS ROADS AND PATHWAYS HIGHLIGHTED BELOW ARE TO BE USED BY ALL VEHICLES ON SITE



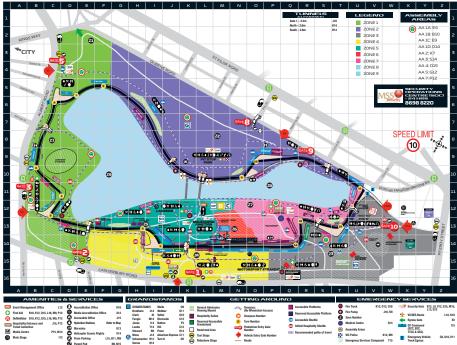
# **2025 EVENT VEHICLE** ACCESS & LOADING AREAS





# **2025 ZONE MAP**

### EVENT OPERATIONS CENTRE 8698 8299





# **EVENT SUPPORTERS**

# The Australian Grand Prix Corporation proudly acknowledges the contribution of the following supporters:

